

ANNUAL REPORT

MAAG *Library*

2007-2008



Black Tie Archive Opening



One Hundred Years

The occurrence of Youngstown State University's Centennial (1908-2008) is both a cause for celebrating the past as well as an opportunity to assess the present and plan for our future.

One of the high points of the Centennial Celebration was the opening and dedication of the YSU Archives. In four short years YSU and Maag Library moved from having no formal archives program to rapidly becoming a model for a contemporary archives program in an academic library setting. With little past practice to fit into a new schema, Maag Library was free to design and implement an archives program that uses contemporary knowledge and technology to preserve print and artifactual items and to concurrently develop cutting-edge programs in the storage, preservation, display and access of digital archival materials. YSU is proud to be among the leaders in the state and the nation in these efforts.


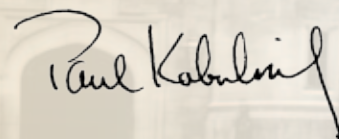
Under the initial leadership of University Archivist S. Victor Fleischer and with the current leadership of University Archivist Salvador Barragan, Maag Library has

built a staff of contemporary archival experts and has created state-of-the-art facilities for the acquisition, processing, preservation, digitization and display of its one-of-a-kind materials. In addition, the Archives staff and the YSU's archival collections were instrumental in supporting many of YSU's Centennial events, including several publications updating YSU's official history.

The Archives were formally dedicated by President Sweet on November 28, 2007 and featured an exhibit of YSU's first 100 years. The exhibit itself showcased artifacts, historic documents as well as items in digital formats displayed electronically. While YSU and Maag Library are institutions of modest size state-wide, we now are among those doing the most creative and innovative work with digital preservation.

As we move into the future and as we routinize our ongoing collecting of YSU institutional archival materials, the Archives and Special Collections unit is preparing to move into collaborative efforts with faculty to preserve and make accessible documents that reflect the history of the region and materials that are the product of YSU research and scholarship.

Archives and Special Collections has, in a very short period of time, moved from being a significant gap in our services to being one of YSU's most strategic programs.



Paul Kobulnicky
Executive Director

Donors

Financial Contributions

Ms. Ana M. Bobby
Dr. James T. Chengelis
Mr. Nicholas H. Chengelis
Dr. David J. Dortin, Jr.
Dr. John F. Grzebieniak
Mr. and Mrs. Harry H. Kamens
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Pittsburgh Conference on Analytical
Chemistry & Applied Science in
honor of William Reed
Mr. Charles J. Popovich
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Dr. Nancy Anderson Wolfgang
Youngstown Community School

MAAG LIBRARY

Accomplishments 2007-2008



Ikram Khawaja, Paul Kobulnicky, Brian Brennan, David Sweet, Lisa Garofali, and Sunil Ahuja.

Archives Unit Completed

All exhibit and display spaces, display furniture, and new, additional, storage space for special collections and archives were completed. The Archives was formally opened by President Sweet in November of 2007, featuring an exhibit that focused on YSU's first 100 Years.

One Stop Journal Access

Maag Library implemented Serials Solutions, a software service that enables YSU faculty, staff and students to search the catalog for a specific periodical title across all Maag sources of subscriptions, whether through local subscriptions, the EBSCO electronic aggregation, OhioLINK offerings, JSTOR files, and others. Access to all remaining collections of the JSTOR archives was purchased.

Improved Database Access

Several new full text and specialized databases were added to the collection such as the Cochrane Evidence-Based Medicine database to support the programs in HHS, AnthroSource, and Naxos Jazz and Naxos Sheet Music. Our subscription to the very popular Opposing Viewpoints database was increased to provide unlimited simultaneous access.



Welcome Week at Maag
(Paul Kobulnicky and George Heller)

First Impressions

Maag Staff were active this year in partnering with Student Affairs in the SOAR programs and in greatly expanding Maag's Welcome Week activities.



Maag Lower Level under construction

Make Way For Partners

Work was completed to relocate all library services from the lower level of Maag Library to enable the entire floor to be renovated for the addition of the Writing Center, the Reading and Study Skills Center and the English Language Institute.

The document collections as well as the microforms collections have been relocated to Level Three. Inter-Library Loan, OhioLINK, P-Circ and all document delivery activities were temporarily relocated to Level Two.

YSU Theses and Dissertations On-line

During the past year all past YSU theses and dissertations have been digitized and associated authors are being contacted to obtain written permission to post their thesis or dissertation on the digital archive. In addition, Maag staff worked with the College of Graduate Studies and Research to develop a policy that will ensure that all new theses and dissertations will have digital copy submitted by the authors.



Podcast Workstations Created

The Multi-Media Center designed and installed several high-end Macintosh workstations to assist faculty, staff and students in the production of both audio and video Podcasts.



Maag Blogs

Maag library staff began to utilize Wordpress weblogging software both to improve communications to our constituents and to provide a mechanism for managing web pages that require frequent updates by non-technical staff.



Naxos Sheet Music Database

A More Effective Depository

To reduce crowding in the book stacks and as serial subscriptions become available in digital formats, items from the Maag collection are moved to the NE Ohio Regional Depository where they are combined with similar collections from UA, KSU, CSU and NEOUCOM to form one, complete, depository copy, improving services while maximizing space use at the depository as well as at the individual locations.

Successful Transition

Maag Library was significantly affected by staff transitions of all types during the past academic year. Seven staff retired as a part of the ERIP. Four staff resigned to accept other positions. It is a testament to the dedication of the remaining staff that all library functions continued with no disruptions.



Electronic Books: The OhioLINK Electronic Book Center was inaugurated and extensive collections of electronic books from Springer and Oxford were added. At the end of June 2008, the Electronic Book Center at OhioLINK provided access to approximately 17,500 unique titles, all available on-line, anytime.



Maag Document Delivery has been streamlined and improved. Materials normally photocopied for, and delivered to,

YSU patrons from libraries beyond YSU via Interlibrary loan have migrated to digital delivery. Patrons are now sent an Internet address (URL) where they can automatically download a PDF file of their document. Moreover, Maag will also deliver, upon request, materials from the Maag collection to YSU faculty, staff and students using this technology.



Records Management Improved

During the 2007-2008 academic year a major program in Records Management was initiated through the University Counsel's Office and functionally led by the University Archivist, Salvador Barragan.



Improved Assessment

Maag Information Literacy programs now use TurningPoint Technologies Audience Response system. This system allows instructors to ask questions of the entire class and to receive a statistical display of the class members' responses, thus providing immediate feedback to the instructor on the success of the curriculum and an ability to assess the literacy program overall.



Improved Security

New exit control equipment for both Maag Library and the Wilcox Curriculum Resource Center was acquired. The new equipment will provide improved security for our collections and for circulating objects of all types.



Archive Unit furniture by local cabinet and furniture maker, and YSU Alumnus, Andre Silvers.

2007-08 MARKS ACCOMPLISHMENTS in RELATION to YSU's

Mission and Goals

The mission of Maag Library is to advance knowledge through information. Our mission encompasses collecting information, disseminating information, connecting faculty, students, staff and the general public with needed information, as well as educating individuals to be effective, independent users of information.

Towards Critical Issue 2: Programs/Teaching, Learning, and Research

- The final stages of the construction of the YSU Archives facility were completed. By October, 2007 all exhibit and display spaces, display furniture, and new, additional, storage space for special collections and archival collections were completed. The Archives was formally opened in December of 2007, featuring an exhibit that focused on YSU's first 100 Years.
- Work was completed to relocate all library services from the lower level of Maag Library to enable the entire floor to be renovated for the addition of the Writing Center, the Reading and Study Skills Center and the English Language Institute. The weeding and discarding of portions of the government documents collection in recognition of on-line access to those collections continues. The remnants of the document collections as well as the microforms collections have been relocated to Level Three. Inter-Library Loan, OhioLINK, P-Circ and all document-delivery activities have been relocated to Level Two.
- Maag staff partnered this year with Student Affairs in the SOAR programs, greatly expanding Maag's Welcome Week activities and strengthening working relationships with the Writing Center, the Reading and Study Skills Center and the English Language Institute in preparation for continued collaborative relationships when those units move into the Maag building.
- Maag Library implemented Serials Solutions, a software service that enables YSU faculty, staff, and students to search the catalog for a specific periodical title across all Maag sources of subscriptions, whether through local subscriptions, the EBSCO electronic aggregation, OhioLINK offerings, JSTOR files, and others.
- Access to all remaining collections of the JSTOR archives was purchased.
- Several new full-text and specialized databases were added to the collection, such as the Cochrane Evidence-Based Medicine database to support the programs in HHS, AnthroSource, and Naxos Jazz and Naxos Sheet Music. Our subscription to the very popular Opposing Viewpoints database was increased to provide unlimited simultaneous access.
- The OhioLINK Electronic Book Center was inaugurated and extensive collections of electronic books from Springer and Oxford were added. At the end of June 2008, the Electronic Book Center at OhioLINK provided access to approximately 17,500 unique titles, all available on-line, anytime.
- As books become less used and as serial subscriptions become available in digital formats, items from the Maag collection are moved to the NE Ohio Regional Depository where they are combined with similar collections from UA, KSU, CSU and the NEOUCOM collections to form one, complete, depository copy thus maximizing space use at the depository as well as at the individual locations.
- New exit-control equipment for both Maag Library and the Wilcox Curriculum Resource Center was acquired. The new equipment will provide improved security for our collections and for circulating objects of all types.
- A number of efforts were undertaken to promote Maag Library and its services. In addition to Soar and Welcome Week activities, new faculty were welcomed to Maag during their orientation; Maag held a celebration for OhioLINK's 15th

Anniversary; American Library Association READ posters were created using images of YSU faculty and staff and displayed during National Library Week; Maag liaisons held a number of faculty workshops to promote new library services; and a new book swap shelf was developed to encourage casual reading.

- Maag's annual assessment document was selected by the Office of Assessment as a model for non-teaching unit assessment forms. Maag staff are working to collect additional data on physical and virtual collection use as a mechanism for on-going purchase/renewal decisions.

Towards Critical Issue 3: Financial Resources

- During the 2007-2008 academic year a major program in records management was initiated through the University Counsel's Office and functionally led by University Archivist Salvador Barragan. Records retention schedules and associated policy and training materials have been placed on the web, discussions about the importance of records retention have been initiated with leadership groups within the University, and pilot projects have been started with the University Counsel's Office records and with the Office of Network and Telecommunications. A by-product of records retention efforts will be the increased ability to identify materials that should be transferred to the University Archives for permanent preservation and access.

Towards Critical Issue 7: Technology

- YSU continued to advance its groundbreaking programs in digital archives and digital object preservation. Documents representing YSU's history continue to be digitized, cataloged, and made available to users anywhere on the Internet. During the past year all YSU theses and dissertations were digitized, and associated authors are being contacted to obtain written permission to post their thesis or dissertation on the digital archive. Work continues to acquire, organize, and digitize documents relevant to YSU's history.
- Maag Library continued to develop its digital repository/digital preservation program using open source DSpace software. The service, known as Digital dot Maag, was upgraded to utilize the customizable Manakin interface and, at the close of the year, was in the process of being upgraded to the newest version of the software. YSU continues to be a leader (comparable only to OSU) in digital repository efforts within the OhioLINK community, and Maag staff are active in state-wide digital repository planning efforts. In addition, YSU is a model in the global DSpace community for both its innovative uses of the DSpace software and for its success in implementing the software, given Maag's relatively small organizational size.
- Working with the School of Graduate Studies and Research, a new University-wide policy was implemented to ensure that an electronic copy of all YSU theses and dissertations will be contributed to the OhioLINK Electronic Theses and Dissertations collection and that those same works would be automatically submitted to ProQuest for abstracting and inclusion into Dissertations Abstracts International, thus improving the international visibility of YSU scholarship.
- New Web 2.0 tools were employed to improve library services.
 - The Multi-Media Center designed and installed several high-end Macintosh workstations to assist faculty, staff, and students in the production of both audio and video

podcasts. Each of the podcast stations is housed with its own, quiet study carrel. The MMC also acquired several FLIP video cameras that circulate.

- Maag Library began to use commercial weblog hosting to create a number of library blogs that are intended to improve communications about library services to Maag's various constituencies. The most current blog postings are also highlighted on the Maag Library home page. Maag technical staff are in the final stages of bringing up open source weblog software to host Maag and YSU blogs.
- Many Maag librarians are using instant messenger services, often through their blogs, to provide rapid communications with users.
- Maag document delivery has been streamlined and improved. Materials normally photocopied for, and delivered to, YSU patrons from libraries beyond YSU via interlibrary loan have migrated to digital delivery. Patrons are now sent an Internet address (URL) that they can click on and automatically download a PDF file of their document. Moreover, Maag will also deliver, upon request, materials from the Maag collection to YSU faculty, staff and students using this technology.
- Maag Information Literacy programs now use Turning Technologies' Audience Response system. This system allows instructors to ask questions of the entire class and to receive a statistical display of the class members' responses, thus providing immediate feedback to the instructor on the success of the curriculum and an ability to assess the literacy program overall.
- The OhioLINK Electronic Book Center was inaugurated, and extensive collections of electronic books from Springer and Oxford were added. At the end of June 2008, the Electronic Book Center at OhioLINK provided access to approximately 17,500 unique titles, all available on-line, anytime.

Towards Critical Issue 9: Human Resources Development

- Maag Library was significantly affected by staff transitions of all types during the past academic year. Seven staff retired as a part of the ERIP. Four staff resigned to accept other positions. It is a testament to the dedication of the remaining staff that all library functions continued with no disruptions.



Paul Kobulnicky, Salvador Barragan, University Archivist, and David Sweet, President, attend the Archive Opening.



Mrs. Josephine Frazzini Houser, finds her photo in the archives exhibit.

ACHIEVEMENTS in RELATION TO THE

State's Strategic Plan

OTHER DEPARTMENT/PROGRAM

Achievements

Most of the new directions at Maag have been focused on the application of new technological processes to traditional services. Communications between the library and its users have been improved through the use of locally-implemented, Open Source, Weblog software (Wordpress) that permits any Maag staff member to contribute a news item in nearly real time. That news item's subject is then automatically displayed on the "News" section of the Maag home page via RSS feed with a link to the full weblog posting. That posting is, in turn, able to accept and display comments from readers and allows response postings from library staff creating a virtual dialog. In addition, the Wordpress software allows Maag staff to easily create and update web pages for subject-specific resource guides and for similar class-based resource guides. Library staff are developing new uses for the software on a weekly basis.

Maag Library's digital archives (<http://digital.maag.ysu.edu>) have become a model for storing, accessing and preserving digital archives. Maag is among the leaders in the state in this initiative and is among the leaders internationally for the development and implementation of digital archives by small to medium sized academic institutions. Maag uses Open Source DSpace software for this initiative and that software has proven flexible enough that other services can be created using the same software. Maag is in the development stages of a new digital course reserves module that will make course related items, whether in print, audio or video formats, available over the Internet, to students registered in a course. Utilizing this software for purposes such as digital course reserves will greatly improve Maag services to students while incurring no additional costs for the expensive specialized software purchased by most academic libraries.

Maag's digital archives program has significant implication for YSU's distinctive mission. Not only can this program act to store and preserve the research data and output of community-based scholarship developed by YSU faculty, staff and students but it can be used by YSU librarians and scholars to collect primary documents from around the country and the world to build virtual libraries/archives on the topics of YSU's Centers of Excellence. Such libraries will draw visitors and thus attention to YSU's Centers.

Maag Library's contributions to the mission of to "Building Strong Communities through Applied Learning and Research" are threefold.

Working independently and through the OhioLINK collective, Maag Library ensures that essential information to support teaching, research and service is available to YSU faculty, students and staff. One of the major strategic efforts of OhioLINK during the past year, with significant leadership and input from YSU staff, has been the conceptual development of the "OhioLINK collection". This new strategic view works to ensure that within OhioLINK and its member institutions, unnecessary duplication at individual institutions of real and virtual collections is minimized and resultant savings are used to expand the breadth and depth of information available to all. In addition, the expansion of the Electronic Journal Center and the Electronic Book Center in OhioLINK works to make more information available in real time and any place. YSU, working independently, will work to spend collections funds on areas where YSU's academic programs are relatively unique within the state or where YSU's collections have traditional strength. This model of selective collective development will continue as YSU redefines its strategic mission.

Maag Library's recent strategic emphasis on the development of a digital repository and on digital preservation positions it to be a leader in the development and preservation of community-based, primary information. Our work during the past year on the development of Digital-dot-Maag enables Maag staff to work with YSU Centers of Excellence to build information repositories that collect community-based data for the benefit of instruction, research and community development. In this area, Maag Library has become a leader in the State of Ohio. Maag has already begun to partner with the Center for Working Class Studies and with the Center for Historic Preservation on the development of digital collections and digital preservation techniques.

Finally, Maag Library's efforts at Information Literacy instruction are critical if we are to develop graduates who can acquire, evaluate and utilize information, especially when the information is critical to the application of disciplinary studies to real-world problems. This will continue to be an area for growth and development as we move to train students not only in the use of valid scholarly information but also train them to be effective in the acquisition and use of primary information. During the past year, Maag librarians have begun to better assess our Information Literacy efforts through the use of audience response technologies and the gathering of user feedback statistics to refine our programs. We are now much better positioned to expand those efforts to more sophisticated instructional programs.

Maag Staff Achievements

Much of the strategic library activity in the State of Ohio is focused through OhioLINK. OhioLINK, as a State-wide, Ohio Board of Regents unit, is a model for collaborative action under the new University System of Ohio model. During the past year, many Maag staff have actively participated in major OhioLINK initiatives.

Paul Kobulnicky Executive Director

- Serves as the Chairperson of the OhioLINK Co-Operative Book Collection Task Force. This Task Force focused on reducing the unnecessary duplication of books in the overall OhioLINK collections and helps individual libraries spend acquisitions funds more effectively to further enrich the breadth of collections available to all OhioLINK institution patrons.
- Serves as a member of the Cataloging Architecture Task Force which is attempting to redefine the manner in which the individual library collections and the associated State of Ohio regional depositories are viewed by library users as one virtual collection. This task force is also looking at ways to reduce the overall costs of processing new acquisitions into the individual and collective collections. Finally, this task force is looking at how new digital repositories are seamlessly incorporated into general library collections.
- Serves as a member of both the Library Advisory Committee of OhioLINK and the Library Advisory Committee Coordinating Council (Executive Steering Committee). These groups provide first level operational guidance to the OhioLINK staff.

Jeffrey Trimble System Librarian

- Serves as a member of the Lead Implementers Group at OhioLINK which has overall responsibility for maintaining OhioLINK policies and procedures on local Innovative systems.
- Serves as a member of the Database Management and Standards Committee which maintains quality standards for the central OhioLINK catalog.
- Serves as a member of the Digital Resources Management Committee which coordinates the development and implementation of the OhioLINK digital repository. Jeff also serves as a member of the Metadata subcommittee.

Salvador Barragan University Archivist

- Serves as a member of the Digital Resources Management Committee which coordinates the development and implementation of the OhioLINK digital repository. Salvador also leads the Scanning subcommittee.

Rosanna O'Neil Head of Collection Services

- Serves as a member of the OhioLINK Co-operative Information Resources Management Committee which makes State-wide recommendations on collective purchase opportunities for OhioLINK and OhioLINK members.

Jan Schnall Associate Director and Head of Information Services

- Serves on the OhioLINK User Services Committee which provides development input for all user interfaces developed or maintained by OhioLINK; reviews systems and recommends enhancements; organizes and provides training for both OhioLINK and vendor-based systems and participates in promotional efforts.

Ana Bobby Head of Library Operations

- Serves on the OhioLINK Intercampus Services Committee which recommends policies and procedures for statewide resource sharing.



The archives staff display old issues of The Jambor.



Jeff Trimble, Maag Systems Librarian, examines historic Sanborn fire insurance maps.

An Active Maag Library Staff

During the past year, many Maag Library Staff went beyond assigned tasks, undertook their own development and contributed to the University, the profession and the community.

Christine Adams, Business Reference Librarian. Gave a presentation to library staff on Meebo widgets and statcounter.com at Librarian In-Service (January 2008); attended the OhioLINK Business Librarians meeting at Ashland University (May 2008); served on the search committee for Access Services LMTA2 position; volunteered with English Festival insights session.

Robert Ault, Microforms Librarian. Attended campus Vista training session—digitizing and editing audio, video, graphics and text for multimedia projects. (August 2007)

Salvador Barragan, University Archivist and Head of Archives and Special Collections. Served on the OhioLINK Digital Repositories

Committee (DRMC); Chaired the OhioLINK Digital Repositories Digitization Sub-Committee (DRMC); Served on the YSU Records Management Committee. Attended the Open Repositories 2008 meeting and the DSpace Users Group Meeting; Attended the Society of Ohio Archivists Spring Conference.

Debora Beronja, Wilcox CRC Librarian. Served on the OhioLINK Inter-Campus Services Committee of OhioLink; served on the NE Ohio Regional Depository at Rootstown members advisory committee; attended OhioLINK RFID meeting at the Ohio State Mansfield Campus; Served as a judge for YSU Tech Prep robotics competition and also for Penguin Regatta.

Brian Brennan, Librarian 2, Archives. Attended OhioLINK Electronic Archival Description (EAD) Committee meeting, OhioNET, Columbus; attended Society of Ohio Archivists (SOA) EAD workshop, OCLC, Columbus; attended Archival Description Workshop, Kent State University, Kent, OH; lectured on the "Eight Turning Points in YSU History" before the YSU Institute for Learning in Retirement (ILR) group; interviewed by Stan Boney of WYTV-TV 33 regarding the Congressman Michael J. Kirwan Papers; interviewed by Dennis LaRue of the Youngstown Business Journal regarding the history and status of fraternities and sororities at YSU; interviewed by Allison Kemp of The Vindicator regarding campus traditions at YSU; Participated in the YSU English Festival.

Lisa Marie Garofoli, LMTA 2 Archives, Served on the Search Committee for the Head of Archives and Special Collections; attended a conference on EAD, Columbus OH; attended a two day conference at Kent State on EAD, DACS, and MARC.

Cynthia Harrison, Science and Technology Reference Librarian. Attended the ALAO annual meeting, the OhioLINK Chemistry Librarians meeting, the WebReference Alternative Implementation meeting at OhioLINK, and the OhioLINK Know-it-Now Training (all in Columbus, OH); served as a judge for the Lake-to-River Regional Science Fair and presented at library in-service January 2008.

George Heller, Associate Reference Librarian. Participated in an OCLC Webinar entitled "Smiling Over the Internet"; Served on the search committee for the business librarian.

Mike Hurley, Multi-Media Librarian. Attended 2008 the Music Library Association annual conference in Newport, Rhode Island as well as "A Race Against Time: Preserving our Audiovisual Media" held in Cleveland; Served on the search committee for Health Sciences Librarian.

Alyssa Jordan, Assistant Reference Librarian. Presentation at Fall 2007 ALAO conference in collaboration with the chair of the Department of Art; Submitted an accepted presentation proposal for Spring 09 Foundations in Art: Teaching and Education Conference; chaired the search committee for the Business Librarian; attended the New York Library Association Fall 2007 conference and the intermediate grant writing class at YSU Metro College.

Paul Kobulnicky, Executive Director. Chaired the Higher Learning Commission Criterion 5 Committee and served on the HLC Institutional Steering Committee; chaired the Search Committee for the Dean of Fine and Performing Arts; served on the Committee responding to the Ohio Chancellor of Higher Education's Strategic Plan for the University System of Ohio; chaired the OhioLINK strategic plan Task Force on Cooperative Book Collections; served on the OhioLINK strategic Catalog Architecture Planning Committee; served on both the OhioLINK Library Advisory Committee and LAC's Coordination Committee; attended the national Educause annual meeting and served on the Educause Professional Development Committee; attended the Open Repositories 2008 meeting and the DSpace Users Group Meeting.

Rosanna O'Neil, Head of Collections Services. Authored "21st Century Library Technicians for 21st Century Technical Services," *Techknow* [electronic journal] 13, issue 1 (June 2007): 1-5; served as a member of the OhioLINK Cooperative Information Resources Management (CIRM) Committee and its Purchasing Priorities Task Force; served on the OhioLINK Group Technical Services Task Force; served on the Northeast Ohio Regional Depository DEPCM Ad Hoc Working Group and was elected vice-chair/chair-elect, Northern Ohio Technical Services Librarians.

Kenny Reyes, LMTA2 Multi-media Center. Attended: Two Internet seminars on podcasting; a podcast seminar with Joe Ciminario; a Sonic Foundry seminar on digitizing and Sound Forge software; a podcasting in education workshop at YSU's Center for Teaching and Learning Technology.

Rebecca Roberts, Information Literacy and Assessment Coordinator. Co-authored Maag's Annual Assessment Report for YSU's Assessment Office; served on the Higher Learning Commission Criterion Four Committee; developed a training guide for the English Festival Committee; attended: intermediate grant writing workshop at Metro College, podcasting in education workshop at the YSU Center for Teaching and Learning Technology, Clicker Technology

(Active staff continued)

demonstration at the University of Akron, the Turning Point User Conference at the University of Maryland, the LOEX conference in Oak Brook IL and, the ALAO Innovation Generation conference in Columbus OH; chaired search committee for Health Sciences Librarian and served on search committee for the Multi-Media Librarian.

Brenda Scarborough, LMTA2 Information Services. Received Campus Leadership Award at YSU inaugural diversity celebration; Recipient of YSU-ACE Recognition of Service Award; served as a member of the Higher Learning Commission Criterion One committee; served on a total of ten search committees—four committees for library positions, six committees for other University positions; served as an active member of Community Diversity Committee; American Cancer Society's Youngstown Relay for Life Event; VP-Black Faculty & Staff Association; 2nd VP for YSU-ACE; participated in Community Diversity Committee's tour of Paul Laurence Dunbar House in Dayton, OH.

Janice Schnall, Associate Director and Head of Information Services. Chaired the five-year program review process for Bailey Library at Slippery Rock State University (October 2007); co-authored Maag's Annual Assessment Report for YSU's Assessment Office; served on Higher Learning Commission planning committee—planned and prepared Exhibits Room for Feb.08 site visit; served as a member of the OhioLINK User Services Committee; chaired search committees for the University Archivist and the Access Services Admin position.

Jeffrey Trimble, Systems Librarian. Received the YSU Distinguished Service Award; attended the Joint Conference on Digital Libraries 2008 and the Eastern Great Lakes Innovative Users Group meeting; served on the OhioLINK Database Management & Standards, LEAD Implementers, Digital Resource Commons Steering, Meta Data Task Force, and Cataloging Architecture Task Force committees.

Kevin Whitfield, Catalog Librarian. Attended the OhioNET Metadata Standards and Applications workshop (Dec. 6-7, 2007); attended the Ohio Electronic Theses and Dissertations Association Annual Meeting (March 27-28, 2008) and attended the Archival Description: DACS, MARC, and EAD (Kent State University LIS Workshop, June 20-21, 2008); contributed a display of Whitfield original fiber art to Maag Library for the Festival of the Arts.

Xiaoli Zhu, Electronic Services Librarian. Attended Digital Libraries Conference at Pittsburg for Dspace (June 2008); Served on the portal/web design committee at YSU.

Maag Staff Transitions

The past year was a very dynamic year for staff leaving and staff coming to Maag Library. The University's Early Retirement Incentive Program enticed a large number of valued Maag staff to leave and filling their vacancies was one of our most significant challenges. In addition, many staff in mid-career find that skills that they learned at Maag Library are highly valued and make them desirable in the Library marketplace.

Goodbye

During the past year we said goodbye to:

Mary Ann Johnson
LMTA2 Archives and Special Collections
Retired

Emily Lockhart
LMTA2 Archives and Special Collections
Accepted a position with Oberlin College

Jan Rice
LMTA2 Access Services
Retired

Bertha Royster
LMTA2 Access Services
Retired

Donna Turner
LMTA2 Collections Services
Retired

Sandra Diamond
LMTA2 Collections Services
Retired

Judy Takach
LMTA2 Collections Services
Retired

Jean Romeo
Acquisitions Librarian
Retired

S. Victor Fleischer
Acquisitions Librarian
Accepted the position of University Archivist at the University of Akron

Welcome

During the past year we welcomed new staff to Maag Library

Salvador Barragan
University Archivist

Diana Page
LMTA2 Collections Services

Michael Hurley
Multi-media Librarian

John Popadak
Acquisitions Librarian

Christine Adams
Reference Librarian, Business

Lorraine Childers
LMTA2 Access Services

Faye Collier
LMTA2 Access Services

Michael Lisi
LMTA2 Access Services

Also

During the 2007-2008 year

Brian Brennan
Reclassified to Librarian 2 Technical Services in Archives and Special Collections

Carol Hovanes
LMTA2
Moved from Access Services to Collection Services

Charmaine Walker
Promoted to Administrative Assistant 2 in Access Services

Youngstown State University
MAAG LIBRARY
One University Plaza
Youngstown, Ohio 44555
24-000

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Permit 264
Youngstown, Ohio



What gets Counted ... Counts!

Selected Statistics from the past year at Maag Library.

Every year we try to point out, through statistics, how the use of information is changing in libraries. This year we wanted to focus on the use of scholarly journal articles available on-line and how that use has increased and how it is increasingly cost-effective. We have listed in the table the number of downloads from the OhioLINK Electronic Journal Center. In the past eight years the number of annual downloads has doubled. More impressively, the total number of downloads for 2007-08 (84,332) equates to nearly four for every faculty, staff and student at YSU. These numbers do not reflect the additional 133,000 searches on EBSCOHOST and 105,000 on JSTOR.

OhioLINK Electronic Journal Center Total Downloads

| | |
|---------|--------|
| FY 2001 | 42,880 |
| FY 2003 | 58,201 |
| FY 2004 | 67,835 |
| FY 2005 | 75,928 |
| FY 2006 | 59,481 |
| FY 2007 | 75,845 |
| FY 2008 | 84,332 |

In FY 2008 YSU paid \$361,775 for EJC titles. That means that each download cost \$4.29—or about the same as four songs from iTunes or one grande latte. Obviously, with a fixed annual cost, the more we use the EJC, the less each download costs. It is interesting to note that despite YSU's minimal research profile relative to other Ohio Universities, the figure of \$4.29 is just about equal to the average cost per download of all OhioLINK members at \$4.25.