CUE-mail system debuts

By Kelly Geisel
The Jambar

YSU officials said a campus-wide e-mail system is now in place, but many students said they were unaware of its existence.

CUE-mail (Common University E-mail) is a name-based e-mail system that YSU students have had access to since July, said Mike Hrishenko, manager of Reporting and Customer Support.

All current YSU students, faculty and staff have accounts set up within CUE-mail, Hrishenko said.

"Students can activate their account by following a few simple steps," he said.

Students can access CUE-mail through the Internet at www.webmail.ysu.edu or by going through the YSU homepage at www.ysu.edu.

At the first page of CUE-mail, first-time users must change their password before getting access to their account.

The "Account ID" is the student's first initial, middle initial, and full last name. The "old password" is a four-digit number of the student's month and date of birth. The "new password" can be anything the student chooses, as long as it meets with CUE-mail regulations of length. The student's e-mail address is the Account ID@student.ysu.edu.

Once the account is activated, students can use CUE-mail the same as any other e-mail system, Hrishenko said.

"The system also provides a directory for students and faculty to more easily contact each other," he said.

Hrishenko said there are many advantages of having CUE-mail on campus. CUE-mail eliminates the redundancies of having several different e-mail systems within the departments on campus.

Logging into CUE-Mail
Go to *webmail.ysu.edu*

Logging In

All sessions begin at the Login screen. Before you can use any of the webmail features, you must change your initial password and must connect to your e-mail account using the account ID assigned to you by your network administrator.

Begin by entering your account and password in the appropriate fields.

Once you've filled in these fields, click the "Login" button to proceed.

Source: webmail.ysu.edu

"Everyone on campus — faculty, students, and staff has an account," he said.

Walt Ulbricht, executive director of Marketing and Communications, said he was pleased YSU was able to provide e-mail to students.

"CUE-mail gives YSU students flexible options," Ulbricht said.

Hrishenko said the system also provides a directory for students and faculty to more easily contact each other.

Several students, however, said a Jambar reporter's questions about CUE-mail were the first they had ever heard of the e-mail program.

Senior Shawn Blohm said while he was unaware of CUE-mail, he thinks it is a good idea. He feels students will find CUE-mail helpful in learning.

"Sometimes you're afraid to ask questions in class," Blohm said. "E-mail would make it easier to get feedback from a professor or classmate."

Freshman John Talkington said that name-based e-mail would be a lot easier for students to use to talk with classmates and professors. Previously, YSU had offered students e-mail accounts that were their student ID numbers.

"Once you learn names, you feel more comfortable talking over e-mail," Talkington said.

Hrishenko agreed, and said he hopes students will take advantage of CUE-mail.

"The most important thing to know is that it's here, it's automatic, and it's available to all of us," he said.

YSU students who have difficulty accessing their CUE-mail account can read a CUE-mail introduction by selecting "New User Introduction" on the first page of CUE-mail log in or can receive over-the-phone assistance by calling the Help Desk at extension 1595.

Call Kelly Geisel at (330) 941-1811.